LIVING PLUS CARE

Published 16 November 2026

LIVING PLUS CARE SERVICES LIMITED

Carbon Reduction Plan

Prepared in line with Procurement Policy Note 006 and NHS England's carbon reduction plan requirements for suppliers.



PUBLICATION DATE	REPORTING YEAR	NET ZERO TARGET	COMPANY NUMBER
16 November 2026	2025/26	2045	12901847

AT A GLANCE

BASELINE 2024/25	CURRENT 2025/26	TARGET 2030/31	NET ZERO
19.20	**18.10**	**13.44**	**2045**
tCO_2e	tCO_2e, 5.7% below baseline	tCO_2e, 30% below baseline	5 years ahead of the national target

Supplier name	Living Plus Care Services Limited (company number 12901847)
Publication date	16 November 2026
Reporting year	2025/26 (1 October 2025 to 30 September 2026, our financial year)
Net zero target	2045
Plan owner	Registered Manager (environmental lead), approved by our Director

01 Commitment to achieving net zero

Living Plus Care Services Limited is committed to achieving net zero emissions by 2045.

This commitment covers all of our UK operations. We have chosen 2045, 5 years ahead of the 2050 national target, because it matches the NHS target for the emissions it can influence, which include those of the care providers it commissions.

We are a homecare provider based in Hatfield, Hertfordshire, with a second office in Peterborough. Our care workers support people in their own homes, so travel between visits is the part of our footprint we can most directly reduce, and this plan focuses on it first.



02 Baseline emissions footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline year: 2024/25 (1 October 2024 to 30 September 2025, our financial year)

Additional details relating to the baseline emissions calculations

Our baseline year is 2024/25. We use the operational control approach. The footprint covers all of our UK operations: our offices at 32 Market Place, Hatfield, AL10 0LN, and Stuart House, Peterborough, PE1 5DD, and the care we deliver from them.

- **Scope 1:** none. We have no gas supply at our offices and we do not operate company-owned vehicles.
- **Scope 2:** the electricity used at our offices, reported on the location-based method.
- **Scope 3:** staff travel between care visits, other business travel, staff commuting, office waste, purchased goods and services, and our other operational activities. Most of our footprint comes from staff travel between care visits, which is part of delivering care in people's own homes.

Our figures were calculated from our own records of staff travel and office electricity, using the UK Government GHG Conversion Factors for Company Reporting for each year. Our 2024/25 and 2025/26 figures cover our financial years to 30 September.

Baseline year emissions

Emissions	Total (tCO_2e)
Scope 1	0.00
Scope 2 (location-based)	1.20
Scope 3 (included sources)	18.00
Total emissions	**19.20**

What each scope covers

Scope	What it covers	2024/25	2025/26
Scope 1	No gas supply at our offices and no company-owned vehicles.	0.00	0.00
Scope 2	Electricity used at our offices (location-based).	1.20	1.10
Scope 3	Staff travel between care visits, other business travel, staff commuting, office waste, purchased goods and services, and other operational activities.	18.00	17.00
Scope 3: category 4, upstream transportation and distribution	Excluded as not material: occasional deliveries of personal protective equipment and office supplies made by our suppliers' own carriers. We hold no data on these journeys, so each year we will ask our main suppliers for delivery data and include it if it proves material.		Not reported
Scope 3: category 9, downstream transportation and distribution	Not applicable: we deliver care in person and do not make, sell or transport products.	0.00	0.00

All figures in tonnes of carbon dioxide equivalent (tCO_2e).

03 Current emissions reporting

Reporting year: 2025/26 (1 October 2025 to 30 September 2026, our financial year)

Our current reporting year is 2025/26, the 12 months to 30 September 2026. Total emissions were 18.1 tCO_2e, 1.1 tCO_2e (5.7%) below our 2024/25 baseline. We will report each year against the baseline, updating this plan within 6 months of our financial year end.

Emissions	Total (tCO_2e)
Scope 1	0.00
Scope 2 (location-based)	1.10
Scope 3 (included sources)	17.00
Total emissions	**18.10**

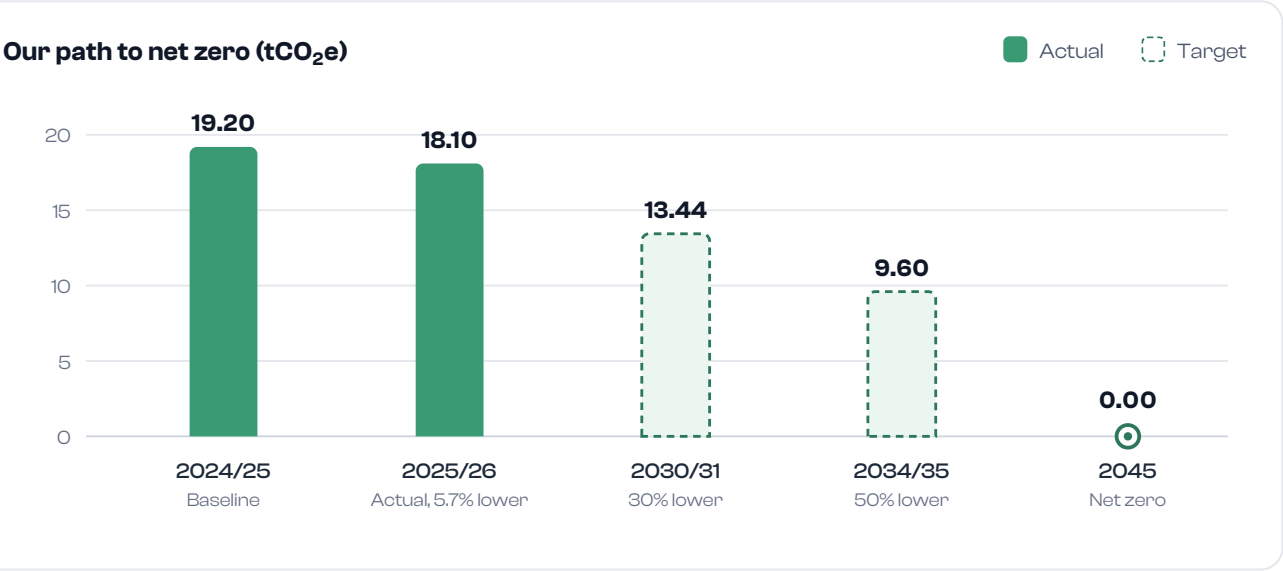
04 Emissions reduction targets

In order to continue our progress to achieving net zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next five years to 13.44 tCO_2e by 2031. This is a reduction of 30%.

Alongside this, we have set the following targets against our 2024/25 baseline:

- **Travel:** 10% fewer miles driven per visit by March 2028 and 15% fewer by March 2031, through area-based rotas and walking or buses for nearby visits.
- A 50% reduction in total emissions by 2034/35 (to 9.6 tCO_2e), and net zero by 2045.



Milestone	Target	tCO_2e
2024/25	Baseline	19.20
2025/26	Current reporting year (actual)	18.10
2030/31	Five-year target	13.44
2034/35	50% below the 2024/25 baseline	9.60
2045	**Net zero**	**0.00**

Our 2030/31 figure puts us on a straight path from our 2024/25 baseline to a 50% reduction by 2034/35. Travel between visits is the largest part of our footprint, so cutting miles per visit is our main lever. If we deliver more care, our total emissions may rise even as each visit becomes cleaner; we will explain any such change when we report each year.

05 Carbon reduction projects

Completed carbon reduction initiatives

The following environmental management measures were in place during our 2025/26 reporting year, and will be in effect when performing the contract.

- **Area-based rotas:** our care system, Birdie, groups each care worker's visits by area, so that driving between visits is kept short.
- **Electronic call monitoring** with GPS check-in on Birdie, which records where and when each visit takes place.
- **Digital care records:** care plans, visit notes and medication records are held on Birdie rather than on paper, cutting paper use.
- **Walking and buses for nearby visits:** many of our visits are close together, so our care workers often walk or take the bus between them.
- Our office team walks to work.

Measures we will apply when performing NHS and public contracts

- Area-based rotas, and walking or public transport for nearby visits, for every package of care.
- When a person we support needs to travel, we will look first at public transport, community transport and travel training, choosing the most sustainable option that meets their needs.
- Video calls first for team meetings, training and professional meetings where suitable. Care visits and observed practice stay in person.
- Reporting our travel carbon to HPFT each year, using government conversion factors, as part of our social value commitments for its Support in the Community Framework.

Future carbon reduction initiatives

In the future we will implement the following measures:

- **Fewer miles per visit:** 10% by March 2028 and 15% by March 2031 against our 2024/25 baseline, measured from Birdie mileage and visit records.
- The **NHS Evergreen Sustainable Supplier Assessment** completed by 31 March 2027, aiming for Level 1, and renewed each year.
- **Carbon awareness for all staff:** a short session at induction and in the annual refresher, covering travel, energy use and waste.
- **A named environmental lead:** our Registered Manager owns this plan, reviews progress every quarter and updates it within 6 months of each financial year end.
- Separate recycling at our office.

Our carbon management actions and how we monitor them

Area	Planned action	How we monitor it
Travel between care visits	Plan rotas by area on Birdie, order visits to keep journeys short and use walking or buses for nearby visits, without affecting continuity, punctuality or people's choices.	Miles per visit from Birdie and mileage records, reviewed every quarter.
Digital working	Keep care plans, visit notes and medication records on Birdie and share documents securely, so that we print as little as possible.	Paper purchases reviewed each year.
Office energy	Switch off unused equipment, use energy-saving settings, and choose energy-efficient replacements when equipment is renewed.	Electricity use from our bills, reviewed each year.
Staff commuting	Encourage walking and buses where practical, and ask staff about how they travel to work.	Staff travel feedback, reviewed each year.
Waste and buying	Avoid unnecessary packaging, recycle office waste separately and consider suppliers' environmental practice when we buy.	Waste and recycling arrangements reviewed each year.
Oversight	Our Registered Manager, as environmental lead, reviews progress every quarter and records what has improved and what has held us back.	Plan updated within 6 months of each financial year end and signed off by our Director.

06 Methodology notes

- **Standard:** PPN 006 Carbon Reduction Plan Technical Standard, the GHG Protocol Corporate Standard and the Corporate Value Chain (Scope 3) Standard.
- **Boundary:** operational control, UK operations. All figures are in tonnes of carbon dioxide equivalent (tCO_2e).
- **Conversion factors:** UK Government GHG Conversion Factors for Company Reporting for the relevant year.
- Care workers' travel between visits, for which we pay mileage, is business travel (Scope 3, category 6).
- Electricity is reported on the location-based method.
- **Not included:** well-to-tank emissions and electricity transmission and distribution losses.
- **Review:** we update this plan within 6 months of each financial year end, and earlier plans stay on our website.

07 Declaration and sign off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements (where required), and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the supplier	Living Plus Care Services Limited
Name	Novuyo Millicent Bonsi
Job title	Director
Signature	Millicent Bonsi
Date	16 November 2026
Approved by the board (our director) on	16 November 2026

REGISTERED COMPANY

Living Plus Care Services Limited
Registered in England and Wales, company number 12901847
Registered office: 32 Market Place, Hatfield, AL10 0LN

CONTACT US ABOUT THIS PLAN

info@livingpluscare.co.uk
01707 707599
livingpluscare.co.uk